

Klamath County Fire District 4

Entry Level Firefighter Unit 3- Fire Department Communications

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- _____ 1. Which of the following is NOT a typical role of the telecommunicator? (926-928)
- A. Know how to alert emergency units
 - B. Keep records of each request for assistance
 - C. Know where emergency resources are located
 - D. Answer questions from media about a fire fatality
- _____ 2. Who is the consumer of emergency services? (928)
- A. The general public
 - B. The telecommunicator
 - C. Fire department personnel
 - D. Fire department administration
- _____ 3. Which of the following is NOT a necessary communication skill for fire department communication? (929)
- A. Basic math skills
 - B. Basic writing skills
 - C. Ability to speak clearly
 - D. Ability to follow written instructions
- _____ 4. Which of the following are the most widely used method for transmitting fire alarms? (931)
- A. Radios
 - B. Telephones
 - C. Fax machines
 - D. Municipal alarm boxes

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- _____ 5. Which of the following is NOT a guideline for using radios? (933)
- A. Use slang or jargon.
 - B. Use good judgment.
 - C. Plan exactly what you plan to say before keying the microphone.
 - D. Realize that all radio transmissions can be monitored by the media and public.
- _____ 5. Which of the following is a basic telephone courtesy? (936)
- A. Answer calls only after the third ring.
 - B. Always hang up before the caller does.
 - C. Deliver messages at the end of the shift.
 - D. Identify the department or company and yourself.
- _____ 6. Which of the following should be gathered as quickly as possible when receiving an emergency call from the public? (936-937)
- A. Name of person calling
 - B. Callback telephone number
 - C. The type of incident/situation
 - D. Home address of person calling
- _____ 7. When a citizen walks in to report an emergency, it is important to get: (938)
- A. a statement from the reporting party.
 - B. a list of other witnesses of the incident.
 - C. the victim's name, address and telephone number.
 - D. the reporting party's name, address, and telephone number.
- _____ 8. Which public alerting systems are a fire alarm box equipped with a telephone for direct voice contact with a telecommunicator? (939)
- A. Basic alarm boxes
 - B. Radio fire alarm boxes
 - C. Telephone fire alarm boxes
 - D. Wired telegraph circuit boxes

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- _____ 9. Which public alerting systems are notorious for malicious false alarms? (939)
- A. Basic alarm boxes
 - B. Radio fire alarm boxes
 - C. Telephone fire alarm boxes
 - D. Wired telegraph circuit boxes
- _____ 10. Which types of alerting systems require firefighters to be at home to receive notification? (942)
- A. Pagers
 - B. Sirens
 - C. Cellular telephones
 - D. Home electronic monitors
- _____ 11. Which types of alerting systems are most commonly employed in small communities? (942-943)
- A. Pagers
 - B. Telephones
 - C. Cellular telephones
 - D. Whistles or air horns
- _____ 12. Clear text is a standardized set of fire-specific words and phrases often used in: (943)
- A. the EMS community.
 - B. structural fire fighting.
 - C. the wildland fire community.
 - D. the Incident Command System.
- _____ 13. Which of the following radio procedures is MOST accurate? (943-944)
- A. Speak as quickly as possible.
 - B. Be concise and to the point.
 - C. Shout only when necessary to be heard.
 - D. Use strong vocal quality and overemphasize words as necessary.
- _____ 14. When using the radio, hold the microphone ____ inches from your mouth. (945)
- A. 1/4 to 1/2
 - B. 1 to 2
 - C. 2 to 5
 - D. 5 to 8

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- _____ 15. Which of the following is another name for an arrival report? (945)
- A. Progress report
 - B. Situation report
 - C. Command report
 - D. Nature and extent report
- _____ 16. Which of the following is NOT part of the typical format of an arrival report? (945-946)
- A. Attack mode
 - B. Situation found
 - C. Command status
 - D. Action(s) taken/actions to be taken
- _____ 17. Under which section of the arrival report is the incident named? (946)
- A. Attack mode
 - B. Situation found
 - C. Command status
 - D. Action(s) taken/actions to be taken
- _____ 18. Which of the following is NOT indicated in a progress report? (946)
- A. Anticipated actions
 - B. Transfer of Command
 - C. Direction of fire spread
 - D. Building and occupancy description
- _____ 19. Tactical channels are most often used for ____ incidents. (947)
- A. larger
 - B. routine
 - C. smaller
 - D. multi-jurisdictional
- _____ 20. Which of the following would be MOST likely to require a tactical channel? (947)
- A. Vehicle fire
 - B. Structure fire
 - C. Residential survey
 - D. Fire alarm investigation

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- _____ 21. Who assigns a tactical frequency? (947)
- A. The IC
 - B. The company officer
 - C. The telecommunicator
 - D. The first-arriving officer
- _____ 22. Who can normally strike multiple alarms or order additional resources? (947)
- A. The Safety Officer
 - B. The company officer
 - C. The telecommunicator
 - D. The Incident Commander
- _____ 23. Which of the following should be used when the IC decides that firefighters should immediately withdraw from a burning building? (948)
- A. Mayday
 - B. All-clear signal
 - C. Evacuation signal
 - D. Personnel accountability report
- _____ 24. Which of the following is a systematic way of confirming the status of any unit operating at an incident? (948-949)
- A. Mayday
 - B. All-clear signal
 - C. Evacuation signal
 - D. Personnel accountability report
- _____ 25. Which of the following statements about audible warning devices is MOST accurate? (948)
- A. They are easily heard by everyone in the building.
 - B. They are similar to an emergency traffic broadcast.
 - C. They will work at both large and small incidents.
 - D. They may be confused with signals of units arriving at the scene.
- _____ 26. A personnel accountability report is usually requested in all of the following situations EXCEPT when: (949)
- A. the incident is under control.
 - B. there is a change in strategy.
 - C. other units arrive on scene.
 - D. there is a sudden catastrophic event.